

Changes to the processing of customers with trucks in Bitburg

The steadily increasing intralogistical traffic on our operating site and the growing need for storage space, have prompted us to adjust and modify the way trucks are handled in order to accommodate technological developments.

As a customer and truck driver, you have patiently waited while construction was carried out during the last couple of weeks and months. On

Monday, 23 October 2017, we will begin

with the new form of handling customers with trucks in Bitburg.

What this means for you:

When you arrive at the Brauereistr. in Bitburg, you will now make a right turn **before the factory grounds** and will drive onto the new parking space for trucks. Please follow the traffic line markings. Your vehicle will be registered automatically by various automatic camera systems that have been installed there.

You will **register yourself as a driver in the lobby of the new logistics building** - at our new customer terminal - and select your previously registered truck with a simple click.

On your first visit to Bitburg, you will go through a safety briefing at this terminal, which must then be repeated annually.

The license plate number of your vehicle will then be used in order to call you into our newly designed acceptance office, where you will **indicate the desired amount of goods (order/delivery) to our coworkers in the logistics division**. The following data will also be required:

- [Empties returned by specifying the brand and container shape](#)
- [Securing of load certificate of vehicle body \(data is stored\)](#)
- [Vehicle registration for comparison with possible payload \(data is stored\)](#)
- [Driver license or ID to compare with driver data](#)
- [Cell phone in order to check whether the welcome text message was received](#)

Please return to your truck once data has been saved and wait for the next available loading point based on your vehicle and order data. You will be **called up via text message indicating the number of the loading point allocated to you**.

When entering, please follow the blue line markings up until the number of your loading point.

Our personnel responsible for loading **will hand the delivery note to you after loading.**

Documents for the loading of export goods with customs documents and for external loading will be given to you at the exit, where you will stop by the logistics office a 2nd time.

The entrance and exit gates at the factory open automatically once your license plate number has been recognized.

You are obligated to wear your personal protective gear (closed safety footwear, yellow or orange high visibility vest) on the premises of the truck parking space and the entirety of the factory grounds.

We look forward to receiving your feedback and any questions you may have.